



[www.traviscountytax.org](http://www.traviscountytax.org)  
**(512) 854-9473**

**Nelda Wells Spears**  
Travis County Tax Assessor-Collector  
& Voter Registrar

**Main Office:** 5501 Airport Blvd  
Austin, TX 78751-1410  
**Satellite Offices:** 4011 McKinney Falls Pky  
15822 Foothill Farms Loop  
8656 Highway 71 W  
4705 Heflin Ln

FOR IMMEDIATE RELEASE  
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**SIGNED, SEALED, AND DELIVERED:  
TRAVIS COUNTY TAX BILLS FOR 2011 SHOULD BE IN  
YOUR HANDS!**

(AUSTIN) — If you own property in Travis County, chances are you already received a 2011 property tax bill. And if you are among the 121,880 homeowners who escrow through a mortgage company or lending institution, don't worry, the mortgage company probably received the bill and will pay your property taxes. But you might want to check with them to be sure.

"All taxpayers or their mortgage companies should have received their bills," said Travis County Tax Collector Nelda Wells Spears. "Especially for owners of multiple properties, this is the time of year to make sure you have received all bills."

Spears said many taxpayers want the advantage of federal tax deductions that require paid taxes by the end of the year. Any payment postmarked by December 31 will be recorded as a December payment and the receipt issued will show the same.

"Some taxpayers believe that if they do not receive a bill, they are not liable for tax payment," Spears said. "Taxpayers are responsible for requesting a tax bill if they do not receive one."

Spears said anyone who needs a tax bill can download a copy at [www.traviscountytax.org](http://www.traviscountytax.org) or call (512) 854-9473 to request a mailed copy.

(more)

Over the past several weeks, 266,953 bills hit mailboxes, Spears said. Seniors and disabled taxpayers may take advantage of a special provision in the law that allows for four installment payments with no penalty and interest provided payments are made before February 1, April 1, June 1 and August 1. Last year 3,234 persons participated in the program. Senior and disabled taxpayers interested in the installment payment plan should call (512) 854 9473 for details.

One of the most common questions this time of year concerns the ability to pay taxes. "If you can't pay any or all of your tax bill, please call or come in and make arrangements," Spears recommended.

The deadline to pay 2011 property taxes is January 31, 2012. Those who want a tax receipt showing payment in calendar year 2011 must make payment in the current calendar year. Payments postmarked December 31, 2011 will be recorded in 2011 regardless of when the payment arrives by mail. For those who wish to pay online, the deadline is midnight on December 31. Payment in person should be made Friday, December 30. All county offices will be closed Monday, January 2 in observance of New Year's Day. Finally, payment by check or money order may be deposited in the tax office drop box by midnight, December 31.

The Travis County Tax Office main location is 5501 Airport Boulevard, between Koenig Lane and 53½ Street. The office opens at 7:30 a.m. and closes at 5:30 p.m., Monday through Friday. Drive-through service is available.

Satellite offices offer convenience to those in East Austin, Oak Hill, Pflugerville and near Austin-Bergstrom International Airport. **All satellite offices open at 8:00 am and close at 5:00 pm.**

East Austin – 4705 Heflin Lane at Springdale and MLK Blvd (drive through service)

Oak Hill Office – 8656 Highway 71W Building B, second floor

Pflugerville Office – 15822 Foothill Farms Loop (drive through service)

Southeast Office – 4011 McKinney Falls Parkway (drive through service)

***Call (512) 854-9473 for assistance at all locations.***