



[www.traviscountytax.org](http://www.traviscountytax.org)  
**(512) 854-9473**

**Tina Morton**  
Travis County Tax Assessor-Collector  
& Voter Registrar

**Main Office:** 5501 Airport Blvd  
Austin, TX 78751-1410  
**Satellite Offices:** 4011 McKinney Falls Pky  
15822 Foothill Farms Loop  
8656 Highway 71 W  
4705 Heflin Ln

FOR IMMEDIATE RELEASE  
January 17, 2012

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## **PROPERTY TAX PAYMENTS DUE JANUARY 31!**

AUSTIN, TEXAS---Tuesday, January 31 is the payment deadline for 2011 property taxes.  
**Payments mailed with a Tuesday, January 31 (or earlier) U.S. Post Office postmark are considered timely upon receipt.**

Anyone who has not received an expected property tax bill may call (512) 854-9473 or visit us online and download a tax bill at [www.traviscountytax.org](http://www.traviscountytax.org). For those who choose to pay in person after-hours, drop box service is available at the main 5501 Airport Boulevard location. Two bright red drop boxes sit in the parking lot---one near the drive-through lanes toward the end of the Tax Office building and the other alongside Airport Boulevard.

Visitors may choose among five locations to make a property tax payment in-person during regular business hours. These locations are:

<b>5501 Airport Boulevard, between 53½ Street and Koenig Lane (MAIN OFFICE)</b>	<b>Open 7:30 am – 5:30 pm</b>	Drive through service
15822 Foothill Farms Loop, off FM 1825 (Pecan Street) in Pflugerville (NORTH OFFICE)	Open 8:00 am – 5:00 pm	Drive through service
4011 McKinney Falls Parkway, near ABIA between Burleson Rd. and Highway 183 South (SOUTHEAST OFFICE)	Open 8:00 am – 5:00 pm	Drive through service
8656 Highway 71W, 1.5 miles west of the "Y" in Oak Hill, behind the fire station (SOUTHWEST OFFICE)	Open 8:00 am – 5:00 pm	Building B – 2 <sup>nd</sup> Floor – NO Drive through service
4705 Heflin Lane at the corner of Springdale and MLK Blvd (EAST OFFICE)	Open 8:00 am – 5:00 pm	Drive through service

The Travis County Tax Office will collect over \$2.3 billion dollars levied to support 107 taxing jurisdictions including AISD, the City of Austin, Travis County, ACC and Travis Health. Typically, 95% of tax payments are made by the deadline and most are made by check sent via the U.S. postal service.

Payments can be made by cash, check, money order, cashier's check, electronic check and credit card. Electronic check and credit card payments incur convenience fees. Fees are charged by the vendor who provides electronic check and credit card service. Only those who choose to use the service will pay these fees. The fee for an electronic check ranges from \$3 to \$40 and the credit card fee is 3% of any payment over \$100 and \$3 for any payment up to \$100.

For those who cannot pay taxes, the credit card option may represent a desirable alternative. Here's why: on February 1, 2012 all unpaid 2011 taxes incur **7%** penalty and interest charges automatically as a matter of state law. The convenience fee charged by the vendor-provided credit card service is **3%**. Paying with a credit card to avoid delinquency could save taxpayers a considerable amount of money. Despite the convenience fee, some taxpayers also choose to pay with a credit card to gain rewards such as airline miles.

"If you can't pay all of your taxes, you can make a payment arrangement online." says Tina Morton, Travis County Tax Assessor-Collector. "You can also write, call, or come in person to make these arrangements. The most important thing is to contact the tax office about delinquent taxes. Taxpayers will find it much cheaper to contact us than to wait for our office to contact them."

Seniors and disabled taxpayers may take advantage of a special provision in the law that allows for quarterly payments. Along with a "letter of intent" (available online or by telephone) to document the plan, seniors and disabled taxpayers pay at least one-fourth of the tax bill by January 31, and the three remaining payments by March 31, May 31 and July 31. Veterans who are 100% disabled and their surviving spouses may be completely exempt from paying property taxes. Call 854-9473 for help.

In summary, payment options include:

- Payment in person at any of our offices during regular business hours until closing time on January 31. In-person payments include cash, check, money order, cashier's check, credit or debit card and electronic check. (See below for credit card and electronic check fees.)
- Credit card payment online at [www.traviscountytax.org](http://www.traviscountytax.org) or by telephone using VISA, Master Card, American Express and Discover (includes vendor charged convenience fee of 3%)
- Electronic check payment online at [www.traviscountytax.org](http://www.traviscountytax.org) or by telephone with vendor charged fee based on amount paid (between \$3 - \$40)
- **Mail with a January 31 or earlier U.S. Post Office postmark (DO NOT MAIL CASH!)**
- Drop off payment by check or money order in a bright red drop box located at the main Airport Boulevard office (DO NOT DROP OFF CASH!)
- Cash payments are accepted ONLY at drive through windows and inside any of the tax offices.

<b>Payment Methods and Deadlines for 2011 Property Taxes</b>					
<b>Pay with:</b>	Online @ <a href="http://www.traviscountytax.org">www.traviscountytax.org</a>	Telephone at (512) 854 9473	Mail	In person, lobby or drive through	Drop Box @ 5501 Airport only
Credit card	X	X		X	
Electronic check	X	X			
Personal check			X	X	X
Cashier's check			X	X	X
Money order			X	X	X
Cash				X	
<b>Latest time you can pay is</b>	Midnight Central Standard Time on Tuesday, January 31, 2012	Tuesday, January 31, 2012 5:30 pm (CST)	Postmarked by US Postal Service by 1/31/12	5:30 Tues. Jan. 31, 2012 at 5501 Airport Blvd or 5:00 at all satellite offices	Midnight Central Standard Time Tuesday, January 31, 2012

***Call (512) 854-9473 for assistance at all tax office locations.***