



www.traviscountytax.org

(512) 854-9473

Nelda Wells Spears
Travis County Tax Assessor-Collector
& Voter Registrar

Main Office: 5501 Airport Blvd.
Austin, TX 78751-1410

Satellite Offices: 4011 McKinney Falls Pky.
15822 Foothill Farms Loop Pflugerville
8656 Highway 71 W Oak Hill
4705 Heflin Lane

FOR IMMEDIATE RELEASE
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Contact: Tina Morton
854-9706

PAY PROPERTY TAXES BY FEBRUARY 2 DEADLINE

AUSTIN, TEXAS---Monday, February 2 is the payment deadline for 2008 property taxes. Payments mailed with a February 2 (or earlier) U.S. Post Office postmark are considered timely upon receipt.

Anyone who has not received a property tax bill and needs immediate service may visit the office online at www.traviscountytax.org. For those who choose to pay in person after-hours, drop box service is available at the main location, 5501 Airport Boulevard. Two bright red drop boxes sit in the parking lot---one near the drive through lanes and the other alongside Airport Boulevard. Check, cashier's check and money orders ONLY are acceptable for drop box deposit.

Visitors may pay in person during office hours at any of the five tax office locations. They are:

- 5501 Airport Boulevard, between 53½ Street and Koenig Lane from 7:30 – 5:30
- 15822 Foothill Farms Loop, off FM 1825 (Pecan Street) in Pflugerville from 8:00 – 5:00
- 4011 McKinney Falls Parkway, southeast near ABIA between Burleson Rd. and Highway 183 from 8:00 – 5:00
- 8656 Highway 71W, 1.5 miles west of the “Y” in Oak Hill from 8:00 – 5:00
- 4705 Heflin Lane in east Austin at the corner of Springdale and MLK Boulevard from 8:00 – 5:00

All offices offer drive through service except Oak Hill.

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Over \$2.1 billion was levied to support 105 taxing jurisdictions including AISD, the City of Austin, Travis County, Austin Community College and the Travis Healthcare District. Typically, 95% of tax payments are made by the deadline, and most are made by check sent via U.S. postal service.

Payment can be made by cash, check, money order, cashier's check, Western Union, electronic check and credit card. Western Union, electronic check and credit card incur convenience fees. Fees are charged only to those who use the service. See www.traviscountytax.org for electronic check and credit card service.

For those who cannot pay taxes, the credit card option may represent a desirable alternative considering the fact that on February 3, 2009 all unpaid 2008 taxes incur 7% penalty and interest charges. The convenience fee charged by the vendor for credit card service is 3%. Despite the convenience fee, some taxpayers choose to pay with a credit card to gain rewards such as airline miles.

"If you can't pay all of your tax bill and do not want to charge it on a credit card, please send whatever payment you can make along with a letter explaining that you need a payment plan. You should include a daytime telephone number and a proposed plan for payment," says Nelda Wells Spears, Travis County Tax Assessor-Collector. "The most important thing is to contact the tax office about delinquent taxes. Taxpayers will find it much cheaper to contact us than to wait for our office to contact them."

Seniors and disabled taxpayers may take advantage of a special provision in the law that allows for installment payments without penalty and interest. Along with a "letter of intent" (available online or by telephone) to document the plan, seniors and disabled taxpayers pay one-fourth of the tax bill by the deadline and the three remaining payments by March 31, May 31 and July 31. Some 1,900 participated in the program last year.

In summary, payment options include:

- Credit card payment online at www.traviscountytax.org (VISA, Master Card, American Express and Discover includes convenience charge of 3%)
- Electronic check payment online or by telephone with fee based upon amount paid
- Credit card payment by telephone or in person (VISA, Master Card, American Express and Discover includes convenience charge of 3%)
- Mail with a U.S. Post Office postmark showing February 2 or earlier
- Drop off payment by check or money order in a bright red drop box located at the main Airport Boulevard office
- Cash payments are accepted ONLY at drive through windows and inside the tax office lobby

For help, call the tax office call center from 7:30 – 5:30, Monday – Friday at (512) 854-9473.

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Property Tax Payment Methods and Deadlines					
Pay with:	Online @ traviscountytax.org	Telephone at (512) 854 9473	Mail	In person, lobby or drive through	Drop Box @ 5501 Airport only
Credit card	X	X		X	
Electronic check	X				
Personal check			X	X	X
Cashier's check			X	X	X
Money order			X	X	X
Cash				X	
Western Union	Online @ westernunion.com				
Latest time you can pay is	Midnight Central Standard Time Monday, February 2	5:30 on Monday, February 2	Postmarked by 2/2/09	5:30 Monday February 2 at 5501 Airport Blvd or 5:00 at all satellite offices	Midnight Central Daylight Time Monday, February 2

Call (512) 854-9473 for assistance at all locations.